

# Discerning Dog Owners have Questions....

## Frequently asked questions about our facility

How long have I been in business?.....I have been around dogs all my life.

A number of years ago, because I lived on an acreage, I had friends ask me to take care of their dogs when they went on holidays, that was the start of my business.

I started up “It’s a Dogs House” in 1998 at my old acreage, but there were many restrictions, so I searched for the right property, which I found in 2004 and moved here, set it up to suit my requirements so that I could do it full time. This has allowed me to be able to give the kind of care that is more like at home than you get in a kenneled environment.

Over the years I have participated in a number of different Dog Training courses for Basic Obedience. I have adapted my philosophy around a number of different styles and follow a lot of Cesar Millan as they work well in a pack environment which is what we have here!

I have also attended some Pet First Aid Courses, I have a medical back ground as I Worked as a Registered Nurse from 1973 until I retired in 2015.

### **1. How many dogs do you care for?**

We are not a large commercial kennel; we are a boarding facility as we do not use cages We take a limited number of guests; we are licensed for 15, but we only occasionally have this many and only in the summer, the rest of the time we take what works best for everyone. In the winter we average 5-8 as the dogs do stay in the house.

*It is important that you book early for holidays and long weekends due to limited space*

### **2. Where do the dogs stay at night?**

The dogs stay in the house, the big dogs sleep downstairs in the doggy family room, where they have a sleepover with their friends. The little dogs and the geriatric ones sleep upstairs in the kitchen/dining room where they are cordoned off.

If your dog needs the security of a crate you may bring your own.

Dogs that stay outside—no problem, they always have access to the garage and there are dog houses as well.

### **3. What do the dogs do during the day?**

Our guests enjoy playing outside, they have 18000 sq. feet to run and play with each other. The area is grassed and treed where they can do their own thing.

They play tag, tug of war, wrestle, ring around the rosy, chew sticks, we play ball and Frisbee, they can choose to be in the shade or the sun.

Depending on the weather the dogs are in and out all day

They always have access to the garage which is cool in summer and heated in the winter

In the summer they have at least 2 wadding pools where they can cool off and have a Fun time playing in the water.

#### **4. What are your requirements?**

I board dogs out of love for the animals, and I do so in MY HOME. **I do not take dogs unless they come for an interview**—this is so myself, and you the dog owner can determine if this is the place for your dog.

All dogs must be neutered/spayed

All dogs must be over a year of age

All dogs must have basic manners, including house trained

All dogs must be well socialized with other dogs of all sizes

All dogs must have current vaccination certificate, including bordetella (kennel cough)

All dogs must be non-aggressive, and non-destructive of all property

**We must meet with your dog before we will take them—this is the Preliminary interview**

#### **5. What do I bring with my dog?**

Food

Bed or blanket, or a crate if you wish your dog crated

An older article of clothing you have worn that we can leave with the bedding

There are some raised beds available for those that would like them

Current vaccination certificate, **please bring every year**

*Please do not bring favorite toys, this can cause issues with others*

**Please if at all possible do not use scented cleaning products on your dog Blankets etc I am scent sensitive, and react to highly scented products,** thx

#### **6. How do you feed the dogs?**

You bring your own food so that the dog will be staying on his or her own diet.

***When a dog changes food it can cause diarrhea, also stress can cause diarrhea, so let's not upset the digestive system!***

***I use stainless steel bowls for everybody***

When the dogs are fed they are fed separately so that they get their food, and do not have access to others, in case of allergies.

If you have a couple of dogs they will be fed together, if that is what you do at home.

BEDTIME: everyone receives a hug and a treat at bedtime.

### **7. Do you charge extra for medication?**

If your dog needs medication no problem, I am a retired Nurse  
There is NO CHARGE,

### **8. What do you do if a dog gets sick or injured?**

We treat all our guests like our own. In case of illness or injury, we would make a decision to **comfort** them and to treat, or seek medical care as needed.  
In the case of a serious condition we will seek immediate Veterinary care.

**You will be responsible for all vet fees.**

We will try to contact you prior to going to a vet, but if is urgent we go immediately to the Vet.

**If your dog has a pre-existing medical condition, you must advise us.**

### **9. Is anyone with the dogs at night?**

YES The dogs stay in my home!

### **10. What do you do in case of bad weather?**

If the dogs are outside they always have access to the garage thru a doggie door.  
In the summer it is cool, in the winter the garage is heated  
Otherwise the dogs are in the house.

Doggies with thunder issues, suggestion get a snug tank top of a correct size  
Depending on size of dogs you can use infants to teenager... used T,s  
**(I have rescue remedy here made by a friend of mine who does Homeopathy made  
Especially for anxiety, thunder and lightening)**

### **11. What are your hours?**

All drop-offs and pick-ups are pre arranged; my hours are flexible.

8am-----10pm somedays I have appointments!

## **12. What are your rates?**

I charge \$ 25.00 per day per dog (*subject to change*)

*There are no discounts for additional dogs as I have limited space.*

This is a flat fee there are no *hidden* charges

*We accept only cash or checks*

## **13. How early do I have to make a reservation?**

Book as early as possible to avoid disappointing your dog.

**Christmas and New Years are booked almost a year in advance and at that time you must Put down a deposit of 50%. By December 1. I only take a maximum of 8**

Special holidays and long weekends, should be booked as soon as possible to save a place for your best friend.

## **14. How do I make a reservation?**

**If this is your first time visiting us, you will have had to come out first** and do a Meet and greet, this gives you a chance to see what I have and do here, and I get to meet your dogs (s) and see how they interact with other dog(s)

At this time you will be required to fill in a number of forms that give me information about your dogs.

(The forms, if you wish to fill them out and bring them with you will be available on the web site.)

**The best way to reach me is phone me**

**780 986 2118 *this is a land line no texts please.. you may leave a message I will get back to you***

**or email: [lizdogs@yahoo.com](mailto:lizdogs@yahoo.com)**

Current clients please call or email

**15. How do I cancel a reservation?**

**Telephone ASAP to cancel**

We do understand that things change--- **please call.** Thank you.

**16. Is your property fenced?**

Yes the whole 6 acres is fenced. There are fences within fences to prevent any problems if a dog gets loose. The immediate backyard where the dogs are, is done with 6 foot chain link. The rest of the property is fenced with 4 foot field fence. At the entrance you have a large 6 foot high gate which opens by sliding west.

**\*\*\*\*\* IF your dog climbs fences or digs under fences we will not take them.\*\*\*\*\***

**17. How much exercise do the dogs get?**

When we open the back door the dogs have 18,000 square feet of running room. They run and play and do their own thing. Usually when a dog leaves here they will sleep 2-4 days as they play hard while they are here.

**Special needs dogs or geriatric dogs, exercise is monitored.**

**18. Are you available year round?**

No, I have found that for optimum care it is important to have breaks so I take 3 breaks a year. **Dates varies I am always gone the end of August**  
Sometimes take off in the fall. Winter I take off towards end of Jan into Feb.  
Being retired I can go away! lol

**What other Services do you offer?**

I am doing limited DAY CARE, must pre-book

**RV STORAGE,**

Sheep fertilizer available in September----- free

**s**